

Accessible Services at Bank Gutmann

At Bank Gutmann, we are committed to providing all clients with comfortable, barrier-free access to our services. We therefore offer a range of services tailored to different needs.

Accessible Access to Our Premises

- The bank premises on the mezzanine floor can be reached by lift via the garage (entrance on Canovagasse).
- Wheelchair users can use the step-free entrance with a ramp at the porter's desk at Schwarzenbergplatz 16.
- On request, we provide a personal escort service from the entrance to our bank premises.
- Assistance dogs are of course welcome on our premises.
- Accessible safe deposit boxes are available in our vault area.

Personal Support and Advice

- For clients with reduced mobility, our advisers offer home visits on request.
- Advisory and service appointments can be arranged conveniently through our digital channels.
- As an alternative to meeting in person at the bank, we offer video consultations.
- Flexible scheduling allows advisory meetings to take place outside peak hours.

Accessible Communication

- For clients with hearing impairments, we provide written summaries of advisory meetings on request.
- Accessible digital contract signing makes it easy and convenient to complete banking transactions.

Our Commitment

Raising awareness of inclusion and accessibility is an important part of our corporate culture. All employees therefore receive regular training on inclusion, diversity and accessibility.

If you require any particular assistance, please contact us in advance of your visit. Together we will find the right solution for your individual needs.